

# Molina Complete Care Contact Information

## Molina Complete Care Resources

### 24-hour Customer Service

- CCC Plus: 1-800-424-4524
- Medallion 4.0: 1-800-424-4518

### 24-hour Nurse Advice

- CCC Plus: 1-800-424-4524
- Medallion 4.0: 1-800-424-4518

### Provider Relations

- CCC Plus: 1-800-424-4524
- Medallion 4.0: 1-800-424-4518

### Fraud, Waste, Abuse Special Investigations

- Hotline: 1-866-606-3889
- Website: <https://molinahealthcare.alertline.com>

### Corporate Compliance

- Hotline: 1-800-915-2108
- Email: [MCCVA-Compliance@molinahealthcare.com](mailto:MCCVA-Compliance@molinahealthcare.com)

### Critical Incident

- Hotline: 1-800-424-4524
- Email: [MCCVA-CI@molinahealthcare.com](mailto:MCCVA-CI@molinahealthcare.com)

### Grievances and Appeals:

- Fax: 1-866-325-9157
- Email: [MCCVA-Appeals@molinahealthcare.com](mailto:MCCVA-Appeals@molinahealthcare.com)

## Community Resource Information

### Emergency

- 911

Virginia State Police Office

- 1-804-693-6808

Virginia Adult Protective Services State Hotline

- 1-888-832-3858

Virginia Child Protective Services State Hotline

- 1-800-552-7096